

# BOOKING FORM 2011



DAVID PALMER  
TRAVEL

## HOW TO MAKE A BOOKING

Either telephone us on

# 01924 895849

or visit our office, during opening hours

Alternatively you could book via our website 24 hours a day at

[www.davidpalmercoaches.co.uk](http://www.davidpalmercoaches.co.uk)

Upon booking a non-refundable deposit is required within 4 working days, this may be by cash, cheque, debit or credit cards (please note there is a 2% charge for credit cards) Cheques made payable to David Palmer Coaches. A confirmation will be issued and your balance payable 6 weeks prior to departure. Full payment will be required when booking within 6 weeks to the departure date.



## OFFICE OPENING HOURS

Monday-Friday 9.00am – 5.00pm

Saturday 9.00am – 1.00pm

Closed All Bank Holiday Weekends

David Palmer Coaches Ltd,  
The Travel Office, Wakefield Road, Normanton, West Yorkshire, WF6 2BT.  
Telephone 01924 895849  
email [info@davidpalmercoaches.co.uk](mailto:info@davidpalmercoaches.co.uk)

## HOLIDAY TRAVEL INSURANCE

A Special Holiday Travel Insurance Scheme is available for all passengers travelling on our holidays which is arranged with ETI – International Travel Protection (the UK branch of Europäische Reiseversicherung AG) who are Licensed by the Bundesanstalt für Finanzdienstleistungsaufsicht (BAFIN – [www.bafin.de](http://www.bafin.de)) and approved by the Financial Services Authority (FSA – [www.fsa.gov.uk](http://www.fsa.gov.uk)) to undertake insurance business in the UK. Should you wish to take advantage of our Holiday Travel Insurance please include the appropriate premium when booking your holiday.

## DEMANDS AND NEEDS

This insurance policy will suit the Demands and Needs of an individual or group (where applicable) who have no excluded pre-existing medical conditions, are travelling in countries included within the policy terms and who wish to insure themselves against unforeseen events detailed in the cover section below. Subject to the terms, conditions and maximum specified claim limits.

## IMPORTANT

We will not provide you with advice about the suitability of this product for your individual needs but will be happy to provide you with factual information. We summarise below the details of the insurance cover provided which also includes SPECIALTY ASSISTANCE LTD – 24-hour emergency service. The following is a brief summary of the cover available. Full details of Cover, Policy Warranties and Exclusions will be forwarded with your confirmation of booking. In any event you may ask for a specimen copy of the Policy Wording before booking should you wish to examine this in advance.

COVER	SUMS INSURED UP TO
Cancellation	£3,500
Missed Departure/Travel Delay	£600/£60
Personal Accident	£15,000
Medical and other Expenses including Curtailment	£2,000,000
Additional Travelling Expenses – United Kingdom	£1,500
Medical Inconvenience Benefit	£450 (£15 per 24 hours)
Personal Property/Loss of Passport	£1,500/£200
Personal Liability	£2,000,000
Delayed Baggage	£100
Legal Expenses	£10,000
14 day Refund	Insurance Premium

## POLICY EXCESSES

Cancellation, Curtailment, Holiday Abandonment and Loss of Deposit for holidays up to and including 3 days NIL. For holidays over 3 days Loss of Deposit excess £10.00 each and every loss. For holidays over 3 days excess £35.00 each and every loss for Cancellation, Curtailment and Holiday Abandonment. Medical and Other Expenses, Additional Travelling Expenses – United Kingdom, Personal Property and Money excess £30.00 each and every incident per Insured Person.

## IMPORTANT – HEALTH CONDITIONS APPLYING TO ALL TRAVEL DESTINATIONS

If you are travelling in England, Scotland, Wales, Northern Ireland and can answer NO to questions 1-3 and YES to 4 immediately below, it will not be necessary for you to complete a Self Declaring Medical Form. The Standard Policy Terms, Conditions and Exclusions shall apply.

Applying to all areas.

It is a condition that at the time of taking out this policy and between that time and your departure you must comply with each of the following:

- You are not aware of any reason why the trip should be cancelled or cut short
- You are not traveling:
  - against the advice of a medical practitioner
  - for the purpose of obtaining medical treatment, or
  - if you have been given a terminal prognosis
- You are not receiving or awaiting treatment for an illness or injury as a hospital day case or in-patient, as any claim arising from this injury or treatment will not be covered.
- If you are on medication at the time of travel your medical condition is stable and well controlled.

In addition if you are traveling outside England, Scotland, Wales and Northern Ireland, the following additional conditions will apply:

You must notify the Issuer of this policy immediately of any of the conditions listed below arising between the date the policy is issued and the time of departure of the trip. We must be informed of any fact, which is likely to influence us in the acceptance, assessment or continuance of this insurance. Failure to do so may invalidate this insurance, leaving you with no right to make a claim.

- If you have received medical treatment as a hospital day case, in-patient or out-patient during the six months prior to the booking of the trip, you must obtain from a medical practitioner at your cost confirmation that you will be fit enough to take the trip.
- If you are undergoing medical treatment as a hospital out-patient at the date the final balance of the trip is due to be paid, you obtain a certificate of fitness confirming your ability to travel mist at your cost.

The Policy contains the following General Exclusions:

YOU ARE NOT COVERED for anything caused directly or indirectly by you suffering from stress, anxiety or depression unless it has been investigated and diagnosed as such by a Consultant specialising in the relevant field, who must confirm in writing at your cost that you are fit enough to take this trip.

Please note our Holiday Travel Insurance Scheme is only available to United Kingdom Residents.

David Palmer Holidays are an Appointed Representative of ITC Compliance Limited who are authorised and regulated by the Financial Services Authority.

Insurance prices from 1st January 2011 are detailed below.

	UK	Europe
1 Day	£8	-
2 Days	£13	£15
3 Days	£13	£16
4 Days	£16	£19
5 Days	£18	£20
6 Days	£19	£22
7 Days	£19	£24
8-10 Days	£20	£24
10-12 Days	-	£28

United Kingdom includes Northern Ireland and The Isles of Scilly.  
Europe includes Southern Ireland, The Channel Isles and The Isle of Man.

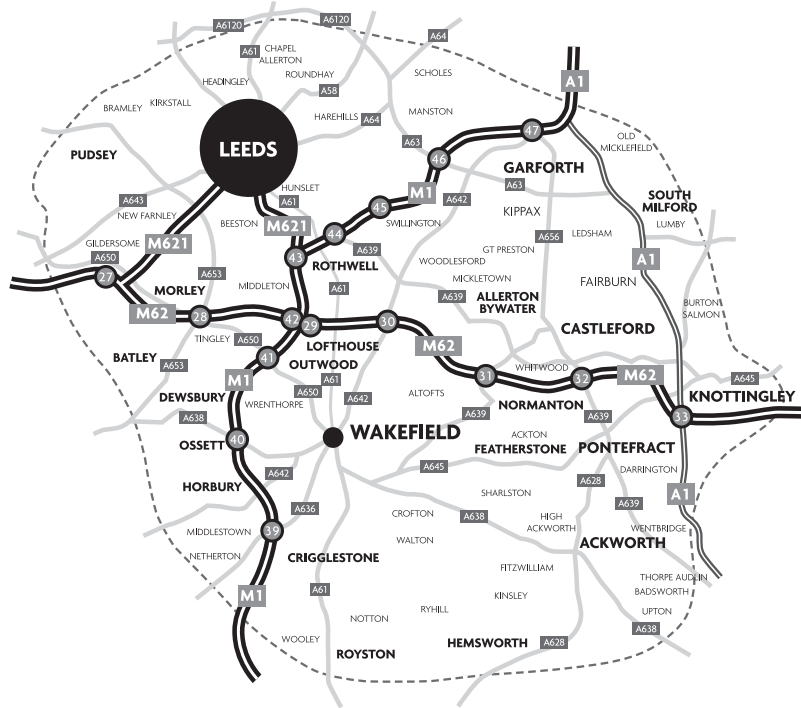
Call us now on 01924 895849 or visit [www.davidpalmercoaches.co.uk](http://www.davidpalmercoaches.co.uk)

## Our free door to door pick up area across West Yorkshire

On all designated "Door to Door" and "Comfort Class" tours we provide a pick up service from your home to the waiting coach, and return. This service is available free from within the designated area as shown adjacent. It may be possible to arrange for a home pickup from outside the area, but a supplement will apply.

### PLEASE BE AWARE OF THE FOLLOWING POINTS:

- It may be necessary to share your taxi/mini bus with others, such a decision is ours alone.
- The pick up will be at the address of the person who made the original booking. If you require more than one pick up, a supplement of £10 per person will apply.
- This service will operate to and from coach boarding points of our choosing.
- Should you book less than 14 days before the tour departure date it may not be possible for you to take advantage of our door to door service. This will be at the discretion of the company.



### LOOK OUT FOR THE LOGO'S

**DOOR to DOOR**

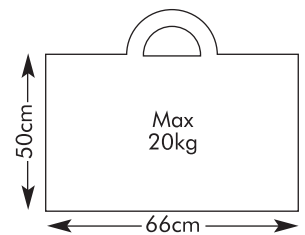
**COMFORT CLASS**

### FEEDER SERVICE

Sometimes it is necessary to operate a feeder service to minimise pick up points and times, whilst we endeavour to complete all pick ups within one hour of the departure time, this may be increased due to heavy traffic and operational problems. If you are concerned about the length of time on the feeder coach, please contact our office approximately 1week prior to your departure date as you may wish to board the coach at the last departure point.

### BAGGAGE

Please be aware that due to limited space in vehicles and health and safety issues relating to our employees, we are only able to accept one medium size suitcase and one piece of hand luggage per person. We are happy to accept folding wheelchairs, but this must be agreed with our office prior to the departure of the tour.



### EXAMPLE SEAT PLAN

DRIVER	1D	2D	3D	4D	5D	6D	7D	8D	9D	10D	11D	12D	STAIRWAY	WASHROOM
	1C	2C	3C	4C	5C	6C	7C	8C	9C	10C	11C	12C		
Row 1	Row 2	Row 3	Row 4	Row 5	Row 6	Row 7	Row 8	Row 9	Row 10	Row 11	Row 12	SERVRY		
1B	2B	3B	4B	5B	6B	7B	8B	9B	10B	11B	12B			
1A	2A	3A	4A	5A	6A	7A	8A	9A	10A	11A	12A			

## PICK UP POINTS

The following pick up points are available on all tours of 2 days or more

<b>Normanton</b>	The Travel Office
<b>Castleford</b>	Outside The Bus Station
<b>Pontefract</b>	Horsefair, Outside The Bus Station
<b>Wakefield</b>	Rear of Bus Station on Providence Street
<b>Sharlston</b>	Bus Stop Opposite Old Library
<b>Crofton</b>	Outside The Royal Oak
<b>Purston</b>	Outside The Travellers
<b>Crossgates</b>	The Station Hotel
<b>Leeds Centre</b>	Eastgate Coach Pick Up Point, Opposite Job Centre
<b>Moortown Corner</b>	The Casino
<b>Morley</b>	Layby Outside The Sports Centre
<b>Mirfield</b>	Ings Park Grove
<b>Huddersfield</b>	The Bus Station Stands A, B or C
<b>Dewsbury</b>	South Street, Outside The Bus Station
<b>Ossett</b>	Opposite The Bus Station
<b>Horbury</b>	High Street Car Park, Near Fleece Pub
<b>Rothwell</b>	Adjacent To The War Memorial, Gillett Lane
<b>Garforth</b>	The Post Office
<b>Ackworth</b>	The Bus Stop Outside The Co-op
<b>Hemsworth</b>	Layby Next to Tesco Petrol Station

In addition to the above the following pick up points are available on tours of 5 days or more

<b>Kippax</b>	The Royal Oak, Crosshills
<b>Pudsey</b>	Market Place, Outside Woolworths
<b>Bramley</b>	The Bus Station
<b>Farsley</b>	The New Inn, Old Road
<b>Batley</b>	Wards Hill Taxi Rank
<b>Heckmondwike</b>	Northgate, (North Of The Park)
<b>Cleckheaton</b>	Greenside, Outside Medical Centre
<b>Brighouse</b>	The Bus Station, Stands F-H
<b>Halifax</b>	The Bus Station, Stands E1, E2 or E3
<b>Bradford</b>	Interchange, Stands 1 & 2

Pick up points for day excursions may vary, please check when booking

Free car parking is available at our depot in Normanton should you wish to leave your car and board the coach here. Please note: all vehicles are left at the owners risk and David Palmer Travel accepts no responsibility for any loss or damage to any vehicle or property left within it.

# BOOKING FORM 2011

## BOOKING FORM

Please complete and return along with your payment to:

David Palmer Coaches Ltd, The Travel Office, Wakefield Road, Normanton, WF6 2BT.

<b>DESTINATION:</b>	<b>DEPARTURE DATE:</b>	<b>BOOKING REF:</b>				
<b>NAME OF PERSON BOOKING:</b>	<b>ADULT/OAP:</b>					
<b>ADDRESS:</b>	<b>POSTCODE:</b>					
<b>TELEPHONE:</b>	<b>MOBILE:</b>	<b>EMAIL:</b>				
<b>DETAILS OF OTHERS IN PARTY:</b>						
NAME 1:	ADULT/OAP:	NAME 4: ADULT/OAP:				
NAME 2:	ADULT/OAP:	NAME 5: ADULT/OAP:				
NAME 3:	ADULT/OAP:	NAME 6: ADULT/OAP:				
<b>ACCOMMODATION REQUIRED</b> (Please enter number of rooms required):		<b>CABINS FOR OVERNIGHT FERRIES ONLY</b>				
DOUBLE <input type="checkbox"/>	TWIN <input type="checkbox"/>	SINGLE <input type="checkbox"/>	TRIPLE <input type="checkbox"/>	FAMILY <input type="checkbox"/>	INSIDE <input type="checkbox"/>	SEA VIEW <input type="checkbox"/>
<b>SPECIAL REQUESTS:</b> (Please note, these will be observed when possible but cannot be guaranteed)						
<b>EMERGENCY CONTACT DETAILS:</b>						
NAME:		TELEPHONE:				
PICK UP POINT REQUIRED: (From list opposite)						
<b>PAYMENT ENCLOSED</b>	<b>NO</b>	<b>AMOUNT</b>	<b>TOTAL</b>	TRAVEL INSURANCE INCLUDED YES <input type="checkbox"/> NO <input type="checkbox"/>		
DEPOSIT £35/£45 per person				(If no please complete disclaimer overleaf)		
INSURANCE (to be paid at time of booking)				SIGNATURE:		
GRAND TOTAL				DATE:		

Please make cheques payable to David Palmer Coaches Ltd

By signing this booking form, you are accepting the terms and conditions of David Palmer Coaches for yourself and all members of your party.

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Cut along this line

## INSURANCE DISCLAIMER FORM

To David Palmer Coaches Ltd

I acknowledge that I am aware of the importance of having adequate travel insurance in respect of my holiday booking and that you are able to offer & provide this cover.

I have decided to either make my own insurance arrangements, for myself and those travelling with me, or to travel without cover.

I therefore agree to indemnify your company against any expenses arising from the cancellation of the holiday or any other costs incurred in emergency assistance or repatriation, which I or anyone travelling with me may incur as a result of having inadequate insurance protection with effect from today.

NAME OF ALTERNATIVE INSURANCE COMPANY:

POLICY NO:

NAME(S) OF PASSENGER(S)

SIGNATURE:

TOUR DESTINATION :

TOUR DEPARTURE DATE:

### HOLIDAY CHECK LIST

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Telephone our office to make a provisional booking            | <input checked="" type="checkbox"/> Pay your balance 6 weeks prior to tour departure date. Please note no reminder will be sent |
| <input checked="" type="checkbox"/> Complete your booking form and return to us with your deposit | <input checked="" type="checkbox"/> Receive final joining information 7-10 days before your holiday                             |
| <input checked="" type="checkbox"/> Receive confirmation of booking from David Palmer Coaches     | <input checked="" type="checkbox"/> Pack your bags  |

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